

Preparing for Your Campus Departure

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# TRAVELING DURING COVID-19





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# SESSION OVERVIEW

1. Navigating the new BNA & TSA
2. Airline Health & Safety Protocols
3. Domestic and International Entry  
& Exit Considerations
4. Wrap-Up

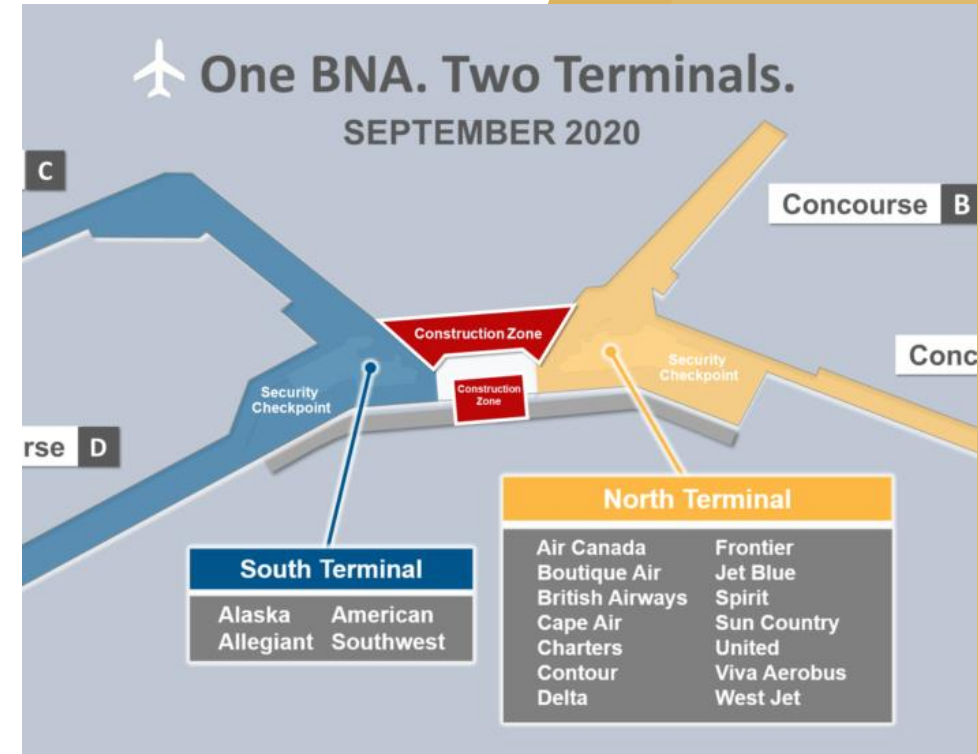


# NAVIGATING THE NEW BNA & TSA



# NASHVILLE AIRPORT EXPANSION

- BNA now has two separate terminals, each with its own TSA checkpoint.
- Central escalators, elevator and stairs will close for construction, as well as the current entrance on Level 1. New entrances and escalators will open on Level 1, on the North and South sides, providing access to all levels.
- Travelers still need to arrive at least two hours prior to departure.
- Signage has been added on the terminal drive directing where travelers should be dropped off.



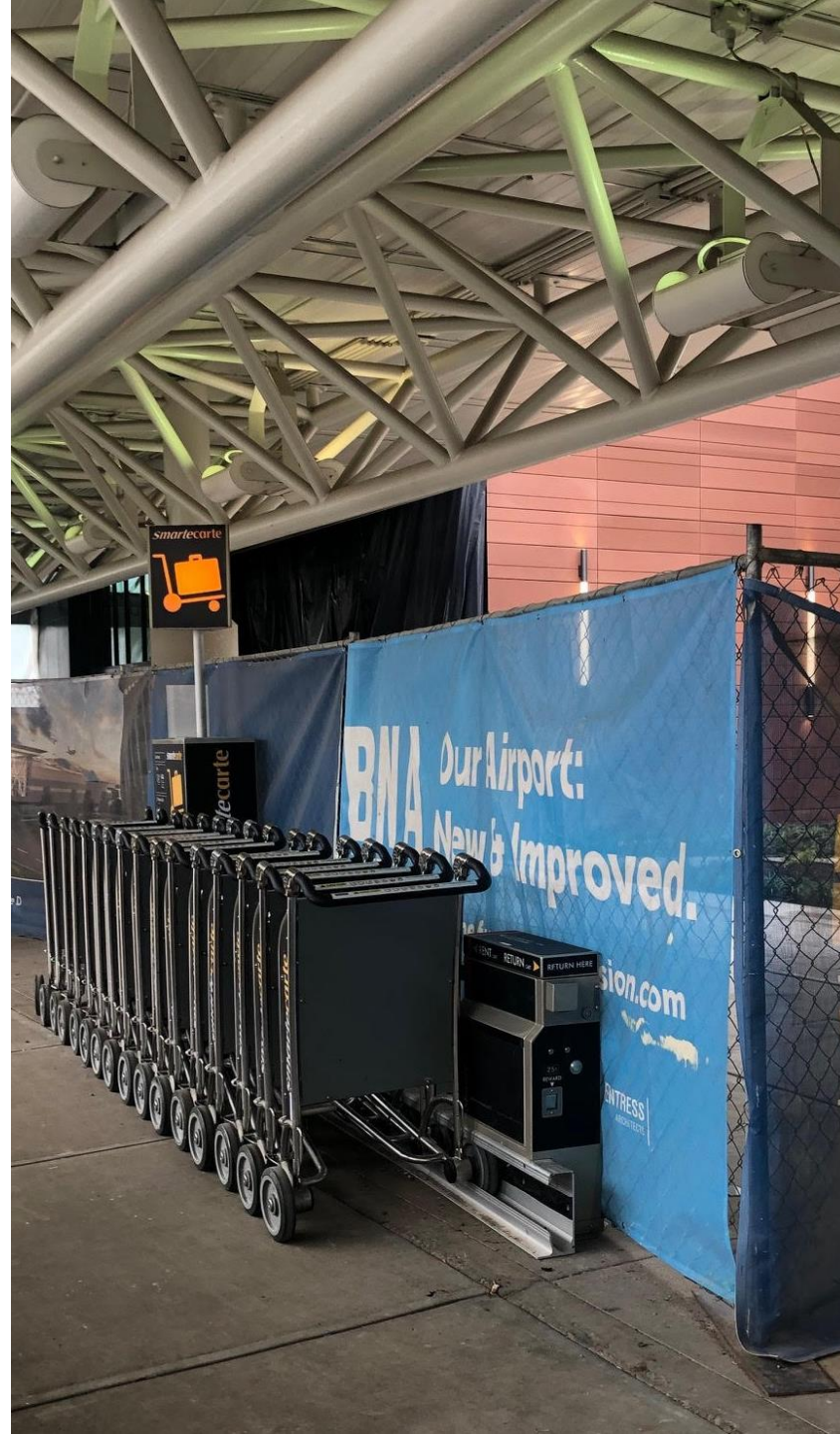
# BNA ADDRESSES COVID-19

- Face coverings/masks are required to be worn in the terminal.
- An enhanced 24-hour/365-day program that adheres to CDC guidelines, including focused cleaning and disinfecting touchpoints using an EPA-approved cleaning agent.
- Restrooms are closed every two hours for cleaning and disinfecting.
- Hand sanitizers (62% alcohol) are located in the terminal.
- Airline gate areas are cleaned regularly throughout the day, including following the last flight.
- Ventilation systems are cleaned on a defined schedule.

# SERVICES AND AMENITIES

- Hours and availability of dining, retail and service offerings in the terminal will vary until further notice.
- Restaurants (A/B Concourse)
  - Green Beans Coffee, Freshens Smoothies & Yogurt, Popeyes, Nathan's Famous, Pronto, Starbucks, Tennessee Tavern
- Restaurants (C/D Concourse)
  - Auntie Anne's, Barista Parlor, Berry Field Bistro, Burger King, Gibson Café, Starbucks, Tootsie's
- All food venues require guests to remain seated while dining. BNA has spaced out chairs in the food court which are sanitized frequently.
- Be mindful that available amenities may change at your connecting airport.

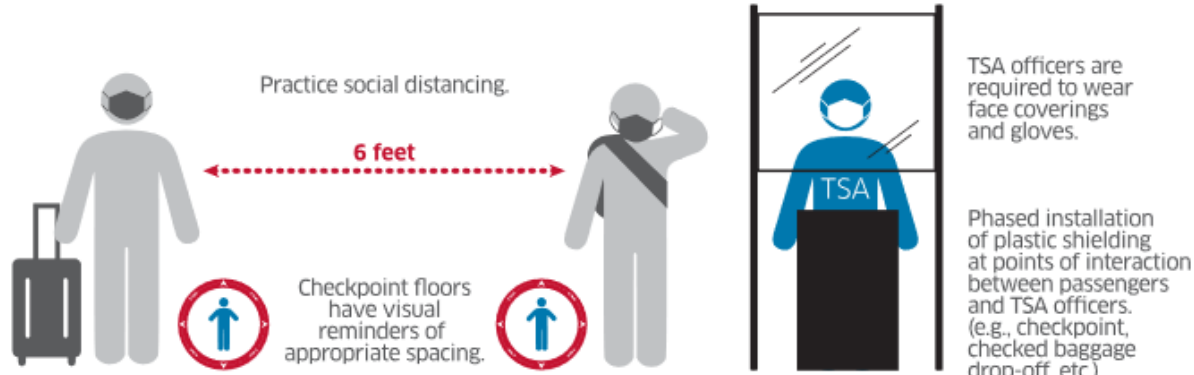






# TSA: KNOW BEFORE YOU GO

## Face Coverings and Social Distancing



Travelers should wear face coverings. Travelers who require an accommodation due to a disability or medical condition should alert the TSA officer.

Travelers may have to adjust their masks for ID verification or remove for secondary screening.

## Reduced Physical Contact



Travelers keep possession of their IDs and boarding passes, place on the reader, and hold up for visual inspection.



Remove belts and all items from pockets and put them in carry-ons instead of bins.\*



Remove food items from carry-on bags and place in bin for screening.\*



Travelers may be directed outside of the checkpoint to remove or repack items (e.g., laptops, liquids, gels, aerosols and large electronics).



\*Does not apply to TSA PreCheck™ members.

## Cleaning and Disinfecting



TSA is allowing one liquid hand sanitizer container, up to 12 ounces per passenger, in carry-on bags.



TSA officers will change their gloves with each pat-down and upon passenger request.



New Explosives Trace Detection swab used for each person.



Increased cleaning and disinfecting of frequently touched surfaces and security screening equipment, including bins.



# GROUND TRANSPORTATION

- Drop-off location has not changed. Rideshare vehicles (Uber/Lyft) should continue drop-offs for departures on Level 3.
- To keep yourself safe, practice the following:
  - Wear a face mask and ride in the rear seat of the vehicle.
  - Keep a window open for the duration of the journey.
  - Handle your own luggage and wipe down your personal items after reaching your destination.





# AIRLINE HEALTH AND SAFETY PROTOCOLS

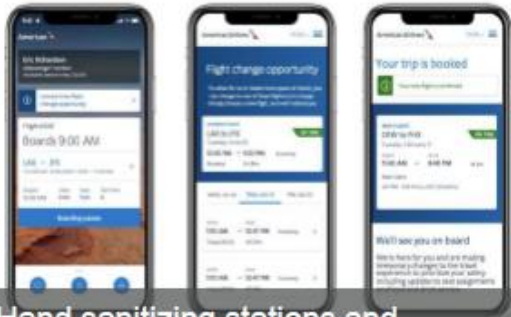




# AIR TRAVEL – PERSONAL PREPARATION

- Check with your airline about check-in/boarding procedures, when allowed **check-in online and/or use an electronic ticket.**
  - Download the app for your airline(s) and prepare mobile boarding passes. Make sure your phone is charged!
- Allow yourself more time before departure to account for increased wait times.
- Maintain a safe distance from other passengers and airport staff.
- Wear a face mask at all times.
- Pack hand sanitizer and disinfectant wipes in your carry on. Once on your flight, clean your tray table, window shade, armrests, and seat during boarding.
- Remain in your seat as much as possible and minimize movement around the cabin.
- Turn on the air vent above your seat.
- Consider bringing your own food and beverages.
- Review the Global Safety website to check your specific airline's covid-19 policies.

# Our Clean Commitment throughout your travel journey



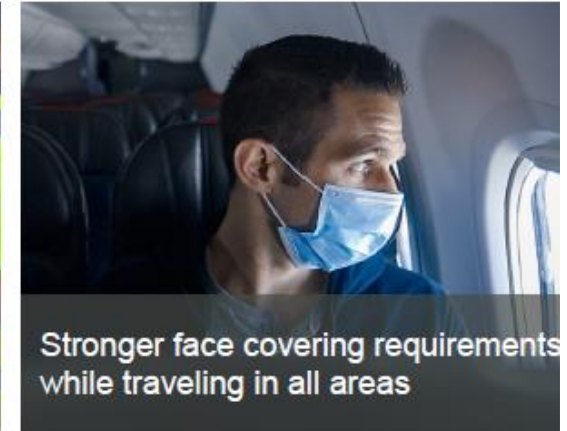
Hand sanitizing stations and technology enhancements to give you more control



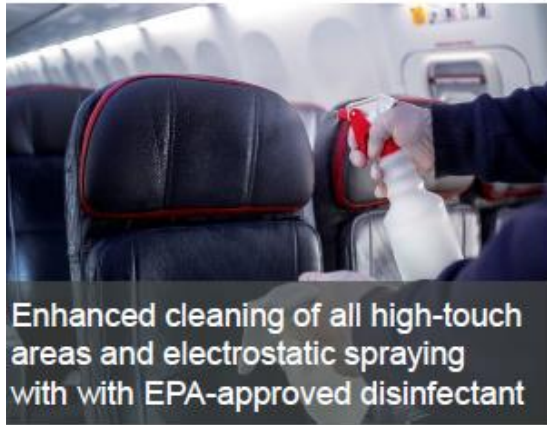
Plexiglass shields, COVID-19 symptom check-list



Touchless experience from check-in to boarding



Stronger face covering requirements while traveling in all areas



Enhanced cleaning of all high-touch areas and electrostatic spraying with with EPA-approved disinfectant



Starting to treat our planes with SurfaceWise®2, a breakthrough protection for killing of coronaviruses



HEPA filters to refresh cabin air removing 99.97% of airborne particles



Continue guidance from our Travel Health Advisory Panel and pursuing GBAC STAR™ accreditation

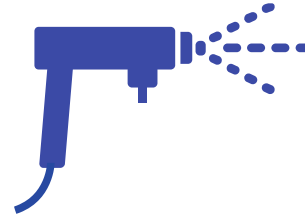


# The Southwest<sup>®</sup> Promise

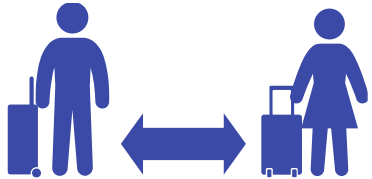
What you need to know about the Southwest<sup>®</sup> Promise and how we're supporting your well-being and comfort from check-in to deplaning.



Face coverings required board, and to be worn during the duration of the flight



Electrostatic disinfectant and anti-microbial spray used in terminal & applied to every onboard; kills viruses on contact and creates a 30 day shield



Airport signage and floor markings to encourage physical distancing



Cabin air refreshed every 2-3 minutes. HEPA filters onboard remove 99.97% of airborne particles



Boarding in Groups of 10



Middle seats will remain open through November 30



Plexiglas is being installed at ticket, gate, and baggage service counters



Hand sanitizer and disinfectant wipes available through the airport and onboard upon request



# Travel with confidence

Book with flexibility – book now with no change fees

We've implemented enhanced cleaning and safety procedures at every step of your journey:



Face coverings required



Aircraft deep cleaned daily



Cleaning wipes provided



Social distancing while boarding



All-in-one snack bag



High-efficiency (HEPA) filters on board

Developed in conjunction with



# AT DELTA, WE'VE GOT YOU COVERED.

We're committed to offering flexibility, creating more peace of mind, ensuring safety & cleanliness.

## FLEXIBILITY

Extending policies and practices to provide peace of mind purchasing.



## Flight Credits

Eligible tickets redeemable through December 2022 for tickets booked before April 17, 2020 domestic travel.



## Change Fees

Change fees are permanently eliminated for travel within the U.S.



## Loyalty

Medallion Status benefits extended for additional year through Jan 31, 2022.

The Delta CareStandard™ focuses on keeping surfaces clean and disinfected, giving travelers more space, and offering personal care at every point in your journey.

### Preparing and Arriving at the Airport

Equipping travelers with information and tools and partnering with airports and TSA to provide a safer experience.



Fly Delta app serves as a touch-free travel tool and pre-flight emails provide latest travel policies and updates, along with details on the best way to prepare.



Mask wearing is required by all customers and employees and health acknowledgements will be completed by all travelers during the check-in process.



As an added layer of protection, customer-facing employees receive temperature checks before shifts and plexiglass has been installed at Delta counters.



TSA has adapted numerous safety practices such as safe spacing floor decals, frequently sanitized security stations and face mask requirements for all employees.

### Before Flight and Boarding

Partnering with Lysol® strengthens current cleanliness efforts and solutions to set the gold standard across touchpoints.



Delta Sky Club® operations include limited capacity, increased cleaning, packaged menu options, designated seating, floor decals and plexiglass shields.



Electrostatic spraying is performed before every flight and our teams are empowered to hold the flight if a plane doesn't pass our extensive checklist.



At the gate, agents and gate display screens notify when aircraft cleaning is complete, remind travelers about blocked seating and encourage safer space.



Boarding occurs with those customers seated at the back of the aircraft boarding first, and boarding has been limited to 10 customers at a time.

### During Flight and Upon Arrival

Refreshing cabin air every 2-6 minutes, extracting more than 99.99% of particles with HEPA filters, and making space on board.



To give more space, middle seats have been blocked and the total number of travelers per flight has been reduced.



Customers can find PURELL® hand sanitizer stations no more than a few steps away on every Delta aircraft.



Flight attendants and notifications sent via the Fly Delta app or SMS provide safe space recommendations for passengers to keep in mind when exiting the plane.



Electrostatic spraying is used to sanitize our baggage claim areas at all domestic locations and decals are used to encourage safer space.



# COVID-19 ENTRY AND EXIT CONSIDERATIONS



# TRAVELING TO DESTINATIONS WITH COVID-19 RESTRICTIONS

- Some state, local, and territorial governments have requirements, such as requiring people to wear masks, negative COVID-19 test, travel health form completion, and/or requiring those who recently traveled to quarantine and stay home for up to 14 days.
- Check [state, territorial, tribal](#) and local public health websites for information before you travel.
- If you are traveling internationally, check the destination's Office of Foreign Affairs or Ministry of Health or the [US Department of State, Bureau of Consular Affairs, Country Information](#) for details about entry requirements and restrictions for arriving travelers, such as mandatory testing or quarantine.

# DOMESTIC ENTRY/EXIT POLICIES

- 13 states + Washington, D.C. have **entry requirements**
  - Pennsylvania and Kentucky have a *recommendation* for a 14-day quarantine for travelers from specific states, including Tennessee.
  - Chicago, Illinois has city-specific requirements.
- Each state has a range of requirements, with some being more restrictive than others.
  - e.g. in New York you must show proof of a negative test 72 hours prior to arrival, quarantine for 3 days, and then take another test on the fourth day.
- A full list of the requirements for all 50 states and U.S. Territories is available on the Global Safety website.
- Check the case rate over the last 7 days via the [CDC](#).



# INTERNATIONAL TRAVEL CONSIDERATIONS

- Country Specific Considerations (CDC, Department of State, WHO, Harvard Global Health Institute, Anvil, flight availability, etc.)
- Various Entry Requirements
  - Travelers are often expected to complete a travel health declaration form prior to or upon arrival. Some forms should be accessed online prior to arrival.
  - Negative covid-19 test within 72 – 96 of arrival. Consider signing up for optional asymptomatic testing the week of Nov. 16. Registration for a slot ends Nov. 11.
  - Mandatory quarantines ranging from 10-14 days. Sometimes this can be done at a private residence and other time's it must be completed at a state-run facility.
  - You may be expected to complete daily symptom monitoring via an app or phone service for a period of 10-14 days after entry.
- VU can monitor your itinerary through our international security provider if you complete the online form.
- Meet individually with the Global Safety and Security Team

# RESOURCES

- Global Safety Website: <https://www.vanderbilt.edu/global/global-safety/>
  - [Pandemic Travel Guidance](#)
  - [Domestic Entry Requirements](#)
  - [BNA Airline COVID-19 Policies](#)
  - [Vanderbilt Incident Response for Travel \(VIRT\)](#) (24/7 emergency support)
    - [VIRT@vanderbilt.edu](mailto:VIRT@vanderbilt.edu) or +1 615-322-2745
- International Travel Registration with Anvil
- Individual Consultations with Global Safety Team
- [Rideshare Safety \(VUPS\)](#)
- [flynashville.com/nashville-airport-authority](https://flynashville.com/nashville-airport-authority)



# QUESTIONS?



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**THANKS FOR  
JOINING!**