

Eligibility for Services at the Office of Student Care Coordination, University Counseling Center, Student Health Center, and Center for Student Wellbeing

Introduction

The Student Care Network is the holistic network of services pertaining to health and wellness available to all Vanderbilt University students. The Student Care Network is inclusive of on-campus Vanderbilt offices and providers, off-campus community providers, and online resources. Primary offices include the Office of Student Care Coordination, University Counseling Center, Student Health Center, and Center for Student Wellbeing.

Purpose

This document explains who is eligible for services at the Office of Student Care Coordination, University Counseling Center, Student Health Center, and Center for Student Wellbeing.

Eligibility for Services

Services at the primary offices are provided to Vanderbilt University's degree-seeking students from the time of matriculation until commencement. Students who become inactive either permanently (through graduation or withdrawal from the university) or temporarily (through leave of absence or through a withdrawal from a semester) may be granted one or two additional sessions to support the transition of care, if approved by the office's leadership.

Services at the primary offices are available to full-time, non-degree seeking students, including exchange students, during the period of their enrollment. However, such services are not available to consortium students, summer interns, students registered through the Division of Unclassified Studies, or students in ancillary programs, such as "Next Steps" or the VUMC Allied Health programs.

Services at the University Counseling Center and Student Health Center (including telemedicine services) require a student to be physically present within the state of Tennessee to receive care in order for us to remain compliant with our state licensure requirements. Out-of-state students, including those students participating in Vanderbilt University direct enrollment study abroad programs (e.g. through the Global Education Office (GEO)), and distance students such as Peabody Online or School of Nursing students, may choose to return to campus for health care.

Services at the primary offices may be terminated at the discretion of the University for non-compliance with the treatment plan, rude or abusive behavior, repeatedly failing to appear for appointments, drug-seeking behavior, or non-payment of services. In such circumstances, students may be required to seek services from community providers.