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Owen Graduate School of Management 401 21st Ave S, Nashville, TN, 37203

#### **EDUCATION**

Ph.D. Operations Management, Kellogg School of Management, Northwestern University (2017)

- Empirical Operations Management (Committee: Jan A. Van Mieghem, Achal Bassamboo, Sunil Chopra, Gad Allon)
- M.S. Operations Management, Kellogg School of Management, Northwestern University (2017)
- M.S. Statistics, Department of Statistics, University of California, Davis (2013)
- Prediction with Generalized Linear Mixed Model using Lasso (Advisor: Jiming Jiang)
- B.S. Statistics, School of Management, Fudan University, China (2011)

### **ACADEMIA POSITION**

2017 - Present Owen Graduate School of Management, Vanderbilt University, Nashville, TN

Assistant Professor of Operations Management

2017 - Present Cornell Institute for Healthy Futures, Ithaca, NY, USA

Academic Scholar

## RESEARCH INTERESTS

Topic Expertise: Service Operations, Sustainability Management

Methodology Expertise: Structural Modeling and Causal Inference, Statistics and Stochastic Modeling

### **PUBLICATIONS**

## Appeared/Forthcoming

- 1. **Kejia Hu,** Jason Acimovic, Francisco Erize, Douglas J. Thomas, and Jan A. Van Mieghem. "Forecasting product life cycle curves: Practical approach and empirical analysis." (2017).
  - Finalist at the 2017 M&SOM Practice-based Competition.
- Acimovic, Jason, Francisco Erize, Kejia Hu, Douglas J. Thomas, and Jan A. Van Mieghem. "Product Life Cycle Data Set: Raw and Cleaned Data of Weekly Orders for Personal Computers." *Manufacturing & Service Operations Management* (2018).
- 3. **Kejia Hu**, and Yuche Chen. "Technological growth of fuel efficiency in european automobile market 1975–2015." *Energy Policy* 98 (2016): 142-148.

- 4. Chen, Yuche, Yunteng Zhang, Yueyue Fan, **Kejia Hu**, and Jianyou Zhao. "A dynamic programming approach for modeling low-carbon fuel technology adoption considering learning-by-doing effect." *Applied energy* 185 (2017): 825-835.
- 5. **Kejia Hu**, Jaesik Choi, Alex Sim, and Jiming Jiang. "Best predictive generalized linear mixed model with predictive lasso for high-speed network data analysis." *International Journal of Statistics and Probability* 4, no. 2 (2015): 132.
- 6. **Kejia Hu**, Alex Sim, Demetris Antoniades, and Constantine Dovrolis. "Estimating and forecasting network traffic performance based on statistical patterns observed in SNMP data." In *International Workshop on Machine Learning and Data Mining in Pattern Recognition*, pp. 601-615. Springer, Berlin, Heidelberg, 2013.
- 7. Yu, Gongming, Yijun Wang, and **Kejia Hu**. "Regional reserves growth shows decline in annual rate of increase." *Oil & Gas Journal* 114, no. 7 (2016): 40-44.
- 8. Guangzhen Guo, Y. Zhang, and **Kejia Hu**, 2017. Strategic Choice of Open and Closed Platforms: Game Theory Analysis of Downstream Vendors Behavior based on Demand and Cost Advantages. *China Industrial Economics*, 3, 64-82.

## Working in progress

- 9. **Kejia Hu**, Gad Allon, and Achal Bassamboo. Understanding Customers' Retrials in Call Centers: Preference of Service Speed and Service Quality.
- 10. **Kejia Hu**, Sunil Chopra and Yuche Chen. The Danger of Tightening Standards in Driving Carmakers' Non-compliant Behavior using a regression discontinuity design to confirm causality

### CASE STUDY

- Jointown Pharmaceutical Group Co Ltd, China (with Prof. Jianqiang Hu, Fudan University, China)
  - -Awarded as the National Top 100 MBA Case Studies, China, 2011

### PROFESSIONAL EXPERIENCE

- 2012-2013, Research Intern, Scientific Data Management, Lawrence Berkeley National Lab, Berkeley, CA, U.S.
  Project: Algorithm for Improving Efficiency of Data Transfer on High-speed Network
- 2012, Financial Trainee, Morgan Stanley, Sacramento, CA, U.S.
  Project: Optimal Timing Policy for Asset Trading and Allocation
- 2011, Summer Internship, Yiwu County Government, China (World's Largest Wholesale Market for Small Commodities)
  Project: Evaluation the Role of Supply Chain Management of Yiwu Wholesale Market in Global Trading
- 2010, Research Intern in Supply Chain Management, Jointown Pharmaceutical Co Ltd, China
  Project: A Case Study on Jointown Pharmaceutical Group Co Ltd. Inventory Management System.

## TEACHING EXPERIENCE

# Assistant Professor, Owen School of Management, Vanderbilt University

Management of Service Operations (MBA 2017 Spring)

# Teaching Assistant, Kellogg School of Management, Northwestern University

- Supply Chain Management (MBA 2014 Fall, 2015 Spring/Fall, 2016 Spring/Fall; EMBA Spring 2015)
- Operations Management (MBA 2015 Winter, 2015 Summer)
- · Operations Strategy (MBA 2016 Spring)
- · Foundations of Operations Management (Ph.D. 2015 Winter)
- Stochastic Foundations (Ph.D. 2015 Spring)

# Discussion Lecturer, University of California, Davis

- Statistical Computing (Graduate 2013 Winter; Undergraduate 2012 Fall)
- Statistical Methods for Research with SAS (Graduate 2012-2013 Spring)
- · Applied Statistics for Business and Economics (Senior Undergraduate 2012 Winter)
- Applied Statistics Methods: Nonparametric Statistics (Senior Undergraduate 2013 Winter)
- Applied Statistics Methods: Analysis of Variance (Junior Undergraduate 2012 Fall)

## **HONORS AND AWARDS**

- 2013 2017, Graduate School Fellowship, Kellogg School of Management, Northwestern University
- · 2011- 2013, Graduate School Fellowship, University of California, Davis
- · 2010, Junzheng Scholarship, Junzheng Foundation
- 2010, Wangdao Scholar Fellowship, Fudan University

## **SERVICE**

- · 2018, Track Chair of Service Operations, POMS
- · 2018, Session Chair of Empirical Research for New Service Business, INFORMS
- 2018, Session Chair of Empirical Research in Sustainability, INFORMS
- 2018, Session Chair of Empirical Research in Service Operations, POMS
- 2018, Session Chair of Supply Chain Analytics, POMS
- 2017, Session Chair of Environmental Operations Management, POMS
- 2015, Session Chair of Green Manufacturing, INFORMS
- 2014-2015, Marketing VP, Chinese Business Club, Kellogg School of Management, Northwestern University
- 2014, Finance VP, Great China Business Conference, Kellogg School of Management, Northwestern University

# **University Presentations**

- 1. Texas A&M University, Mays Business School, United States, 2018
- 2. Zhejiang University, School of Management, China, 2018
- 3. Tianjin University, College of Business Administration, China, 2018
- 4. CEIBS, China, 2018
- 5. London Business School, United Kingdom, 2017
- 6. Southern Methodist University, Cox School of Business, United States, 2017
- 7. Oxford University, Said Business School, United Kingdom, 2017
- 8. Nanyang Technological University, Nanyang Business School, Singapore, 2017
- 9. Emory University, Goizueta Business School, United States, 2017
- 10. Cornell University, SC Johnson College of Business, United States, 2016
- 11. Peking University, Guanghua School of Management, China, 2016
- 12. HKUST Business School, China, 2016
- 13. Vanderbilt University, Owen Graduate School of Management, United States, 2016
- 14. University of Hong Kong, Business School, China, 2016
- 15. Fudan University, School of Management, China, 2016
- 16. University of Notre Dame, Mendoza College of Business, United States, 2016
- 17. University of Illinois Urbana-Champaign, Gies College of Business, United States, 2016
- 18. City University of Hong Kong, College of Business, China, 2016
- 19. West Virginia University, College of Business and Economics, United States, 2016
- 20. Oregon State University, College of Business, United States, 2016