Kelly Goldsmith, Ph.D.

profgoldsmith.com

Curriculum Vitae

EDUCATION Yale University Duke University

Ph.D., M.Phil, M.A., Marketing B.A., Cum Laude, Sociology

ACADEMIC ROLES Owen Graduate School of Management | Vanderbilt University

E. Bronson Ingram Chair 2022 – present
Professor of Marketing 2021 – present
Associate Professor of Marketing 2017 – 2021

Peabody College | Vanderbilt University

Affiliation, Quantitative Methods 2023 – present

Kellogg School of Management | Northwestern University

Assistant Professor of Marketing 2009 – 2017

ADMINISTRATIVE ROLES

Hoogland Undergraduate Business Program

Faculty Director 2024 – present

Ingram Scholars Program

Faculty Director 2024 – present

Marketing Department

Area Coordinator 2022 – 2024

EDITORIAL ROLES

Editor and Associate Editor (AE) Positions:

- Co-editor, Journal of Consumer Psychology
 Special Issue: Consumer Psychology for the Greater Good, 2021
- Co-editor, *Journal of the Association for Consumer Research*Flash Special Issues: Consumer Response to COVID-19, 2021, 2022
- Co-editor, Journal of the Association for Consumer Research
 Special Issue: Scarcity and Consumer Decision Making, 2020
- Developmental Editor & AE (ad hoc), JM, 2023-present
- AE, Journal of Marketing Research, 2021-present
- AE, Journal of the Academy of Marketing Science, 2020-present

Editorial Review Board (ERB) Membership:

- *Journal of Marketing*, 2021 present
- *Journal of Consumer Psychology*, 2018 *present*
- Journal of Marketing Research, 2014 present
- Journal of Consumer Research, 2015–2021; 2022 present
- *Journal of Experimental Psychology: Applied*, 2021 2023
- *Marketing Letters*, 2022 2023

RESEARCH INTERESTS

Consumer Psychology for the Greater Good The Psychology of Scarcity and Uncertainty Goals, Threats, and Self-regulation

SELECT HONORS & AWARDS

- SEC Academic Leadership Development Program, 2023-2024
- Research Productivity Award, 2021
- Marketing Science Institute (MSI) Scholar, 2020
- Chancellor's Faculty Fellow, 2020-2022
- Vanderbilt Strong Grant Winner, 2020
- Dean's Award for Teaching Winner, 2020
- Provost Research Studio Grant Winner, 2019
- Outstanding Prof. of the Year Award Nominee, 2013, 2019, 2020
- JCR Outstanding Reviewer Award, 2017-2018
- Faculty Impact Award Winner, 2017
- Marketing Science Institute (MSI) Young Scholar, 2015
- Research Chair (Clewett, 2012; McManus, 2014)
- Sidney J. Levy Award for Excellence in Teaching, 2012, 2014
- Levy and Weitz AMA Dissertation Competition Winner, 2009

ACADEMIC PUBLICATIONS

- 1. Cannon, Christopher, Kelly Goldsmith and Caroline Roux (2024). "An Integrative Theory of Resource Discrepancies." *Journal of Consumer Psychology*. Forthcoming.
- 2. Kelly Goldsmith, Jillian Hmurovic, and Cait Lamberton (2024). "Introducing the ARTS Framework: A Tool for Constructive Re-inquiry." *Journal of the Academy of Marketing Science*. Forthcoming.
- 3. Hmurovic, Jillian, Cait Lamberton and Kelly Goldsmith (2023). "Examining the Efficacy of Time Scarcity Marketing Promotions in Online Retail." *Journal of Marketing Research*, 60, 2. https://doi.org/10.1177/00222437221118856
- 4. Goldsmith, Kelly (2023). "Exploring the Bidirectional Relationship between Goals and Threats." *Journal of Public Policy & Marketing*, https://doi.org/10.1177/07439156231182953
- Guo, Yang, Cait Lamberton and Kelly Goldsmith (2023). "The Role of Product Acquisition Mode in Self- and Social-Signals of Status." Marketing Letters, https://doi.org/10.1007/s11002-023-09688-1
- Roux, Caroline, Kelly Goldsmith and Christopher Cannon (2023). "On the Role of Scarcity in Marketing: Identifying Research Opportunities across the 5Ps." Journal of the Academy of Marketing Science. https://doi.org/10.1007/s11747-023-00956-0
- 7. Goldsmith, Kelly, Caroline Roux, Ali Tezer and Christopher Cannon (2022). "**De-stigmatizing** the 'Win-win': Making Sustainable Consumption Sustainable." *Current Opinion in Psychology*. https://doi.org/10.1016/j.copsyc.2022.101336

- 8. Mas, Erick M., Kelly L. Haws and Kelly Goldsmith (2022). "Bringing Our Values to the Table: Political Ideology, Food Waste, and Overconsumption." *Journal of the Association for Consumer Research*, 7, 3. https://doi.org/10.1086/719583
- 9. Lee, Angela Y. and Kelly Goldsmith (2022). "Looking Back and Looking Forward: (Re)Interpreting Consumer Insights from a Time of Transition." *Journal of the Association for Consumer Research*, 7, 1. https://doi.org/10.1086/718146
- Labroo, Aparna A. and Kelly Goldsmith (2021). "The Dirty Underbelly of Prosocial Behavior: Reconceptualizing Greater Good as an Ecosystem with Unintended Consequences." *Journal of Consumer Psychology*, 31, 3, 417-428. https://doi.org/10.1002/jcpy.1261
- 11. Galoni, Chelsea, Kelly Goldsmith and Hal E. Hershfield (2021). "When Does Intoxication Help or Hurt My Case? The Role of Emotionality in the Use of Intoxication as a Discounting Cue." *Journal of the Association for Consumer Research*, 6, 3, 342-349. https://doi.org/10.1086/714362
- 12. Goldsmith, Kelly and Angela Y. Lee (2021). "A View from Inside: Insights on Consumer Behavior during a Global Pandemic." *Journal of the Association for Consumer Research*, 6, 1, 142-148. https://doi.org/10.1086/711896
- 13. Goldsmith, Kelly, Caroline Roux and Christopher Cannon (2021). "Understanding the Relationship between Resource Scarcity and Object Attachment." Current Opinion in Psychology, 39, 26-30. https://doi.org/10.1016/j.copsyc.2020.07.012
- 14. Lamberton, Cait and Kelly Goldsmith (2020). "Ownership: Perennial Prize or Fading Goal? A Curation, Framework and Agenda for Future Research." Journal of Consumer Research, 47, 2, 301-309. https://doi.org/10.1093/jcr/ucaa027
- Savary, Jennifer and Kelly Goldsmith (2020). "Unobserved Altruism: How Social- and Self-Signaling Motives Shape Donation Behavior." Journal of Experimental Psychology: Applied, 28, 3, 538-550. https://doi.org/10.1037/xap0000261
- Goldsmith, Kelly, Rebecca Hamilton and Vladas Griskevicius (2020). "Scarcity and Consumer Decision Making" Journal of the Association for Consumer Research, 5, 4, 358-364. https://doi.org/10.1086/710531
- 17. Khan, Uzma, Kelly Goldsmith and Ravi Dhar (2020). "When Does Altruism Trump Self-Interest? The Moderating Role of Affect in Extrinsic Incentives." *Journal of the Association for Consumer Research*, 5, 1, 44-55. https://doi.org/10.1086/706512
- 18. Goldsmith, Kelly, Caroline Roux and Anne V. Wilson (2020). "Can Thoughts of Having Less Ever Promote Prosocial Preferences? The Relationship between Scarcity, Construal Level and Sustainable Product Adoption." *Journal of the Association for Consumer Research*, 5, 1, 70-82. https://doi.org/10.1086/706506

- Cannon, Christopher, Kelly Goldsmith and Caroline Roux (2019). "A Self-Regulatory Model of Resource Scarcity." *Journal of Consumer Psychology*, 29, 1, 104-127. https://doi.org/10.1002/jcpy.1035
- 20. Goldsmith, Kelly, Elizabeth Friedman and Ravi Dhar (2019). "You Don't Blow Your Diet on Twinkies: Choice Processes when Choice Options Conflict with Incidental Goals." *Journal for the Association of Consumer Research*, 3, 1, 63-80. https://doi.org/10.1086/700840
- 21. Hamilton, Rebecca, Debora Thompson, Sterling Bone, Lan Nguyen Chaplin, Vladas Griskevicius, Kelly Goldsmith [...] (2019). "**The Effects of Scarcity on Consumer Decision Journeys**." *Journal of the Academy of Marketing Science*, 1-19. https://doi.org/10.1007/s11747-018-0604-7
- 22. Goldsmith, Kelly Caroline Roux and Jingjing Ma (2018). "When Seeking the Best Brings out the Worst in Consumers: Understanding the Relationship between a Maximizing Mindset and Immoral Behavior." *Journal of Consumer Psychology*, 28, 2, 293-309. https://doi.org/10.1002/jcpy.1017
- 23. Duke, Kristen, Kelly Goldsmith and On Amir (2018). "Is the Preference for Certainty Always So Certain?" *Journal of the Association for Consumer Research*, 3, 1, 63-80. https://doi.org/10.1086/695776
- 24. Goldsmith, Kelly, George Newman and Ravi Dhar (2016). "Mental Representation Changes the Evaluation of Green Product Benefits." Nature Climate Change, 6, 847 - 850. https://doi.org/10.1038/nclimate3019
- 25. Roux, Caroline, Kelly Goldsmith and Andrea Bonezzi (2015). "On the Psychology of Scarcity: When Reminders of Resource Scarcity Promote Selfish (and Generous) Behavior." *Journal of Consumer Research*, 42, 4, 615 631. https://doi.org/10.1093/jcr/ucv048
- Savary, Jennifer, Kelly Goldsmith and Ravi Dhar (2015). "Giving Against the Odds: How Highlighting Tempting Alternatives Increases Willingness to Donate." *Journal of Marketing Research*, 52, 1, 27 - 38. https://doi.org/10.1509/jmr.13.0244
- 27. Goldsmith, Kelly and Ravi Dhar (2013). "Negativity Bias and Task Motivation: Testing the Effectiveness of Positively versus Negatively Framed Incentives." *Journal of Experimental Psychology: Applied*, 19, 4, 538 566. https://doi.org/10.1037/a0034415
- 28. Goldsmith, Kelly, Eunice Kim and Ravi Dhar (2012). "When Guilt Begets Pleasure: The Positive Effect of a Negative Emotion." *Journal of Marketing Research*, 49, 6, 872 881. https://doi.org/10.1509/jmr.09.0421
- 29. Meyvis, Tom, Kelly Goldsmith and Ravi Dhar (2012). "Brand Extensions and the Consumer Decision Environment: Pictures and Comparisons Shift Consumers' Emphasis from Fit to Quality." *Journal of Marketing Research*, 49, 2, 206 217. https://doi.org/10.1509/jmr.08.0060

- 30. Goldsmith, Kelly and On Amir (2010). "Can Uncertainty Improve Promotions?" *Journal of Marketing Research*, 47, 6, 1070 1077. https://doi.org/10.1509/jmkr.47.6.1070
- 31. Huber, Joel, Kelly Goldsmith and Cassie Mogilner (2008). "Reinforcement vs. Balance Responses in Sequential Choice." *Marketing Letters*, 19, 229 239. https://doi.org/10.1007/s11002-008-9042-5

INVITED CHAPTERS

- 32. Roux, Caroline, Christopher Cannon and Kelly Goldsmith (2024). "**How Resource Scarcity Shapes Consumer Behavior: Implications from the COVID-19 Pandemic.**" In Laurette Dube et al. (Eds.), *Precision Retailing*. University of Toronto Press. Available here.
- 33. Goldsmith, Kelly, Caroline Roux and Christopher Cannon. "The Yin and Yang of Hard Times: When Can States of Vulnerability Motivate Self-Improvement?" In Angela Lee (Ed), *Review of Marketing Research*. Forthcoming.
- 34. Cannon, Christopher, Kelly Goldsmith and Caroline Roux. "The Self-Regulatory Model of Resource Scarcity: Implications and Future Directions." In Josh Eliashberg and Bernd Schmitt (Eds.), *Foundations and Trends in Marketing*. In preparation.

SELECT RESEARCH UNDER REVIEW & IN PREPARATION

- 35. Hmurovic, Jillian, Cait Lamberton and Kelly Goldsmith. "Marketing in Macro-disruption: An Analytic and Predictive Framework for Future Research." In preparation.
- 36. Cheatham, Lauren and Kelly Goldsmith, "Data-backed Strategies for Finding Happiness at Work." In preparation.

MARKETING CASES

- 37. Beless, Chris, Charlotte Dolan, April C. Hughes, and Kelly Goldsmith (2022). "Paramount: Taking RuPaul's Drag Race from a Subculture to Mainstream." Ivey Publishing. Available here.
- 38. Wilson, Anne V., Kelly Goldsmith and Kaylee Tao (2022). "**Liquid Death: Water Made Metal**." Ivey Publishing. Ivey Publishing. Available here.
- 39. Steele, M'Kenzie and Kelly Goldsmith (2022). "Daily Crunch Snacks: Creating a New Market in the Midst of a Pandemic." Ivey Publishing. Available here.
- 40. Ibikunle, Olumide and Kelly Goldsmith. "The Dangote Refinery: Should Nigeria Refine its Own Oil?" In preparation.
- 41. Kanicki, Olivier and Kelly Goldsmith. "GlaxoSmithKline: Competitive Strategies in the Market for Pre-Exposure Prophylaxis (PrEP) Drugs." In preparation.

42. Dodi, Emma and Kelly Goldsmith. "Disney: Pricing Strategies for a Post-pandemic World." In preparation.

SELECT ADDITIONAL PUBLICATIONS

- 43. Goldsmith, Kelly and Marshall Goldsmith (2024). "On Acing Layoffs." *Chief Executive Magazine*. Available here.
- 44. Goldsmith, Marshall and Kelly Goldsmith (2023). "Avoiding Life's Biggest Regret." *Chief Executive Magazine*. Available here.
- 45. Goldsmith, Kelly and Marshall Goldsmith (2023). "**The Feed-Forward Exercise**." *Chief Executive Magazine*. Available here.
- 46. Goldsmith, Marshall and Kelly Goldsmith (2023). "**How to Exit Right**." *Chief Executive Magazine*. Available here.
- 47. Goldsmith, Kelly and Marshall Goldsmith (2023). "Why Leaders Keep Getting Better Yet their Reputations Keep Getting Worse." *Chief Executive Magazine*. Available here.
- 48. Goldsmith, Kelly and Marshall Goldsmith (2022). "More Hours in the Day Would Make You a Better Leader." *Chief Executive Magazine*. Available here.
- 49. Goldsmith, Marshall and Kelly Goldsmith (2022). "Striving for Approval." *Chief Executive Magazine* e. Available here.
- 50. Goldsmith, Marshall and Kelly Goldsmith (2021). "When Do You Eat the Marshmallow?" *Chief Executive Magazine*. Available here.
- 51. Roux, Caroline and Kelly Goldsmith (2014). "Scarcity, Poverty and their Implications for Consumers' Cognitions, Judgment and Behavior." Advances in Consumer Research, 42.
- 52. Goldsmith, Kelly and Anastasiya Pocheptsova (2010). "Losing Control When We Least Expect It (and Surprising Ways to Get it Back)." Advances in Consumer Research, 37.
- 53. Goldsmith, Kelly, Jing Xu and Ravi Dhar (2010). "The Power of Customers' Mindset." MIT Sloan Management Review, Fall, 19-20.
- 54. Goldsmith, Marshall and Kelly Goldsmith (2009). "How Happiness Happens." *BusinessWeek*, 92.

TEACHING

- Principles of Marketing (2022 present)
 Executive, Graduate, and Undergraduate level
- *Marketing Strategy* (Graduate level; 2018 2022)
- Quantitative Methods for Managers (Graduate level; 2009 2021)
- Select additional EMBA, Undergraduate and Executive programs

CURRENT UNIVERSITY SERVICE (2022-2024 only)

- Vanderbilt University Faculty Senate, Senator
 - Strategic Planning and Academic Freedom Committee
 - Diversity, Equity, and Inclusion Committee
- Vanderbilt University Dean's Search Committee, Member
- Owen Strategy | Steering Committee, Member
- MBA Program Advisory Committee, Member
- Owen Marketing Association, Faculty Advisor

SELECT ACADEMIC SERVICE

Conference Leadership Roles:

- Co-chair, Society for Consumer Psychology (SCP) Annual Conference, 2022
- Co-chair, Doctoral Consortium, SCP Annual Conference, 2017
- Co-organizer, Women in the Society for Judgment and Decision Making, 2013–2016
- Program Committee Member, Association for Consumer Research (ACR), 2016-present
- Program Committee Member, SCP, 2018-present

Doctoral Thesis Committees:

- Anne V. Wilson, Marketing, Harvard Business School (2020)
- Jillian Hmurovic, Marketing, University of Pittsburgh (2020)
- Caroline Roux, Marketing, Kellogg School of Management (2014)
- Laura Harding, Marketing, Kellogg School of Management (2010)

Select Invited Reviewer Roles:

Journal of Consumer Psychology Journal of Consumer Research

Journal of Experimental Psychology: Applied

Journal of Marketing

Journal of Marketing Research

Journal of Personality and Social Psychology Journal of Public Policy and Marketing

Journal of the Academy of Marketing Science

Journal of the Association for Consumer

Research Management Science

Marketing Letters
Marketing Science

Nature OBHDP

Proceedings of the National Academy of Sciences

Psychological Science

Select Invited Academic Talks:

University of California, San Diego, 2008, 2023

University of Louisville, 2023

Kellogg School of Management, 2008, 2022

Cornell University, 2021

Johns Hopkins University, 2017

University of Wisconsin, Madison, 2016

Yale University, 2016

University of California, Los Angeles, 2014

Columbia University, 2021 Emory University, 2008, 2021 The Ohio State University, 2016, 2021

University of Hawai'i at Mānoa, 2021
McGill University, 2021
The Wharton School, 2020
Marketing Science Institute, 2020
University of Houston, 2020
Duke University, 2019

Washington University in St. Louis, 2008, 2018 Harvard University, 2017

Vanderbilt University, 2017

University of British Columbia, 2014 Southern Methodist University, 2014 Carnegie Mellon University, 2013 University of Texas at Austin, 2013 University of Miami, 2008, 2012 University of Pittsburgh, 2012 Davidson College, 2010 University of Chicago, 2010

INSEAD, 2008

New York University, 2008 Stanford University, 2008

University of Southern California, 2008

COMMUNITY ENGAGEMENT

- Business of Vanderbilt, Participant (2023)
- Vanderbilt Facilities University, Participant (2023)
- Girl Scouts of America, National Council Session, Delegate (2023)
- Leadership Nashville, Participant (2021-2022)
- Girl Scouts of Middle Tennessee, Board Member (2022 *present*)
- Girl Scout Troop 465, Leader (2021 *present*)
- TEDxNashville, Board Member (2019 *present*)
- TEDxNashville 2019, Speaker (view here)

CONFERENCE AND KEYNOTE PRESENTATIONS

I have given over 100 conference presentations and invited keynote speeches. I am happy to email the full list of these presentations upon request (contact: info@profgoldsmith.com).