

GRAHAM HANCOCK

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EDUCATION

FLORIDA STATE UNIVERSITY, 2016

Bachelor's of Science in Psychology, College of Arts and Sciences

Bachelor's of Social Work, College of Social Work

Minor in Religion

Dean's List, Cum Laude

EXPERIENCE

Trilogy Behavioral Health Services

Recovery Counselor

Feb 2018 – May 2019

- Facilitated rebuilding of healthy skills and routines with clients
- Educated clients on how to navigate systems such as social security benefits, food pantry registries, and subsidized housing waitlists
- Worked in open team-based setting to coordinate caseload
- De-escalated situations when clients experienced anger, anxiety, and active crisis scenarios

7G Environmental Compliance,

Compliance Analyst

Oct 2016 – Dec 2017

- Utilized Microsoft Excel functionality to analyze data
- Spearheaded instructional and training design projects
- Created training materials in both print and online formats
- Communicated with inspectors to direct, monitor, and provide support

MoLab Camp Spark,

Summer Program Teacher

May 2016 – August 2016

- Taught students K-8th grade in a variety of STEM subjects
- Designed and executed daily lesson plans and curriculum
- Led group activities to meet educational goals

The Kearney Center: A Comprehensive Emergency Services Center

Case Management Intern

Jan 2016 – May 2016

- Conducted regular intakes with all new clients to collect personal, financial, and medical information
- Facilitated skills groups on professional development and computer skills for clients
- Networked with housing providers in the local area to create an updated directory of low-income and transitional resources
- Assisted with case management documentation and data entry

SKILLS

- Excellent interpersonal skills
- Able to translate complex information into simple, approachable concepts
- Comfortable interacting with people in heightened emotional states (anger, frustration, anxiety)
- Functional fluency in Spanish