



**VANDERBILT**  
Blair School *of* Music

## FAQ – Blair School of Music

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### How do I purchase a ticket?

Please visit <https://boxoffice.vanderbilt.edu> to purchase a ticket.

### What do I receive after I purchase a ticket?

After tickets are purchased, you will receive 2 emails. The first email will be a receipt for your records, and the second email will contain your ticket(s). All tickets can be downloaded to an Apple Wallet or viewed as a PDF attachment. If possible, we highly recommend presenting the QR code or printing the PDF.

If you experience ticketing issues, please contact our Box Office Manager, Kailey Ragland, at [kailey.c.ragland@vanderbilt.edu](mailto:kailey.c.ragland@vanderbilt.edu) or 615-343-9247.

### Where can I find information about ADA seating?

We offer ADA seating for all events. Some seats may be held to ensure they are not selected by the general public, as permitted through Tennessee event venue laws. This ensures ADA guests have priority to purchase accessible seating. If you are unable to find ADA seating online, please contact our Box Office Manager, Kailey Ragland, at [kailey.c.ragland@vanderbilt.edu](mailto:kailey.c.ragland@vanderbilt.edu) or 615-343-9247.

### What items are allowed in the venue?

We allow small handbags, bottled water, and all cellular devices. We do not have a coat or bag check onsite. All other items are subject to the discretion of the house manager.

### Do you have a bag policy?

No, however, all bags are subject to search at the discretion of the house manager.

## What is your address and where should I park?

Please visit 2400 Children's Way, Nashville, TN 37212 to park in the Vanderbilt University West Garage. This garage directly faces the Blair School of Music. Parking is free after 4:30PM.

## When should I arrive?

Our lobby doors open an hour before each event, and the house doors open thirty minutes prior to each event. Late seating is at the discretion of the artist and house manager.

## I purchased my tickets from a website that is not affiliated with Vanderbilt. What should I do?

Tickets purchased from other vendors or third parties may not be authentic. We strongly advise purchasing only from <https://boxoffice.vanderbilt.edu> for verified tickets.

## How do I book a performance or event at one of your spaces?

Please visit <http://vu.edu/blair-rental-request> for reservations.

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