

# WELCOME TO VANDERBILT: WEBINAR FOR THE CLASS OF 2028 Q&A

The following are questions that were submitted during the webinar with the corresponding answers.

# **HOUSING & MOVE-IN**

# When will students receive their roommate and housing assignment information?

Students will receive housing and roommate assignments on August 1, as well as additional information about Move-In Day. You will also receive a packet in the mail with additional content and some items you will need for Move-In Day shortly thereafter.

#### Do we need to have a renter's policy before we move in?

You are required to maintain adequate property and liability insurance. More information regarding the student renters insurance requirement is available at <u>https://www.vanderbilt.edu/ohare/student-renters-insurance-requirement/</u>. The university is not liable for damage to property or injuries arising out of a resident's occupancy of their assigned rooms, except if such damage or injury results from negligent acts or omissions by the university.

# What is the process if my student is supposed to move in early (ROTC, Band, Athletics, etc.)?

Early arrival protocols for pre-approved programs will be available on the Housing & Residential Experience move-in website (<u>https://vanderbilt.edu/ohare</u>) later this summer.

# Is there a time limit for move-in?

You will be assigned a specific time slot when you can arrive for move-in, after which you and your family can take your time unpacking. Family farewells are scheduled for 5:00 p.m. Students will begin their formal orientation at 5:30 p.m. Parents and families are invited to a separate orientation that begins at 5:30 p.m.

# What should students bring to campus? What is "too much"?

*The Road to Vanderbilt* offers a list of recommendations on what to bring and what not to bring. You can view that list at <u>https://www.vanderbilt.edu/welcome/move-in/#h2-what-to-bring-</u>.

# What is the policy on shipping items for Move-In Day?

Packages may begin being shipped to campus for move-in on August 2. Based on your student type and housing location, you may be eligible for in-room delivery or pickup at one of the package pick up tents. For more information, visit <u>https://vanderbilt.edu/mailservices/</u>.

### **COURSE REGISTRATION**

# When is the official first day of classes? Does orientation continue while we are taking classes?

All undergraduate students begin classes on Wednesday, August 21. There are no mandatory events on Wednesday - Friday, though there are plenty of optional events. There are mandatory events on Saturday, August 24, including the concluding celebration of orientation.

# When should we expect information regarding assigned academic advisers? Will that happen prior to course registration?

You will receive a registration packet from your school in late May or early June (varies by school). The packet will include the exact dates of your registration windows, information on how to match your class choices to requirements in your school, and how to contact your adviser. Learn more at <u>https://www.vanderbilt.edu/welcome/academics/</u>.

# ORIENTATION

# Do we need to register ahead of time for Parents & Family Orientation? Will a meal be served during the program?

No. Registration is not required for Parents & Family Orientation on Saturday, August 17 from 5:30 - 8:30 p.m. The sessions will also be livestreamed and recorded for families who cannot join us in-person. While a meal will not be served, the reception from 7:30 - 8:30 p.m. includes heavy hors d'oeuvres.

#### Will students be able to use their meal plan for lunch on August 17?

While the meal plan will be active on August 17, Campus Dining is offering a complimentary lunch for all first-year students and their guests.

#### Will there be an opportunity for students to go to church on Sunday after move-in?

Yes. There are several religious services available on Sunday morning that will be listed in the orientation schedule as optional events. Mandatory programming does not begin on August 18 until 10:30 a.m.

# **COMMODORE CARD, VUNETID, & VU GMAIL**

#### When and how do students get their Commodore Card?

You will receive a digital Commodore Card on your iOS or Android device, which you can pre-load with funds before arriving, so you are all set the moment you step foot on campus. Your Commodore Card is your official Vanderbilt ID, used for identification, access to residence halls, academic buildings and campus events, and as a debit card for meal plans and other purchases on and off campus.

#### What is the "commodore cash selection"?

Commodore Cash is money added to your Commodore Card for debit purchases at dining locations, Munchie Marts, the Vanderbilt bookstore, mail services, printing and copying, transportation services, off-campus restaurants, sporting venues and other location. The deadline for making a selection is July 15. More information is available at <u>https://www.vanderbilt.edu/welcome/commodore-card/</u>.

### How do you receive a VU Gmail after registering for your VUnetID?

Assignment of a VU Gmail account will happen automatically after you have registered for your VUnetID. Visit <u>https://it.vanderbilt.edu</u> and select "VU Gmail" under "Logins". When you enter your VUnetID and password you will be logged into your Gmail account. If you have difficulty accessing your VU Gmail account or need additional technical support with either your email or your VUnetID, contact Information Technology (VUIT) at (615) 343-9999 or it@vanderbilt.edu.

### **MISCELLANEOUS**

#### What is the best way to discuss AP or IB credit transfers?

You can find more information about advanced credit and course placement on the University Registrar's website: <u>https://registrar.vanderbilt.edu/advanced-credit-and-course-placement.php</u>.

#### When will bills be available for tuition, housing, etc.? What is the deadline for payment?

The payment deadline for fall tuition and fees is August 31. You can view more information on bills and payment processes at <u>https://vanderbilt.edu/stuaccts</u>.

#### I have food allergies. Will the Commons Dining Hall have options?

Yes. Campus Dining offers a variety of options for students with dietary restrictions. Additionally, anyone requiring an allergen-friendly meal at any orientation program need only asking a Dining team member for assistance and one will be provided. Campus Dining will hold a Dietary Accommodations Meeting on Friday, August 16 from 4:30 - 5:30 p.m. in The Commons Center Dining Hall.

# Where can I find recording of the pre-arrival sessions offered by International Student & Scholar Services (ISSS)?

ISSS hosts a series of pre-arrival sessions to help prepare for your arrival. Registration is required for each session. Links to register and view recordings of sessions are available at <u>https://www.vanderbilt.edu/isss/pre-arrival-sessions/</u>.

# Will parents receive information about the Commodore Launch in our area or does that information go to students only?

Visit <u>https://vu.edu/commodorelaunch</u> for more information about participating cities and events. Check back often, as additional parties and details will be added throughout June.

#### How do parents get their Vanderbilt email?

Vanderbilt parents and family members are not issued a Vanderbilt email address. Most official communication will be sent directly to students. If you are not receiving email newsletters from Parents and Family Programs, you can sign-up at <u>https://www.vanderbilt.edu/families/</u> (under "Stay Informed").

#### Are there specific laptop requirements for students?

No. The university does not have laptop requirements. However, some schools recommend particular specifications for laptops. Check with your academic adviser or your school's office of academic services for advice.

# Have a question not answered here? Contact us at commons@vanderbilt.edu.