

## Eligibility for Student Care Network Services

### Introduction

The [Student Care Network](#) is the holistic network of services pertaining to health and wellness available to Vanderbilt University students. The Student Care Network is inclusive of on-campus Vanderbilt offices and providers, off-campus community providers, and online resources. Primary offices include [Student Care Coordination](#) (SCC), [University Counseling Center](#) (UCC), [Student Health Center](#) (SHC), and [Center for Student Wellbeing](#) (CSW). This document explains who is eligible for Student Care Network services.

### Eligibility for Services

#### *Students participating in programs on campus:*

Student Care Network services, including at the primary offices and through [telehealth resources](#), are provided to Vanderbilt University's degree-seeking students who are charged the [Student Health Fee](#) from the time of matriculation until commencement. Students in the Fisk University Master's to PhD Bridge Program are eligible for services during this program. Services are also provided to non-degree seeking students who are charged the Student Health Fee, including exchange students, during the period of their enrollment. Students who become inactive either permanently (through graduation or withdrawal from the university) or temporarily (through a leave of absence or through a withdrawal from a semester) may be granted limited transitional sessions to provide continuity of care, if approved by the office's leadership.

#### *Students participating in programs online:*

Students in online programs who pay the Student Health Fee are eligible for virtual services at Student Care Coordination and the Center for Student Wellbeing, and through the [telehealth resources](#) provided by the Student Care Network.

#### *Students participating in all other programs:*

Students in the following programs and/or classifications are not charged the Student Health Fee, and are therefore excluded from eligibility for Student Care Network services:

- Peabody School distance learning programs
- School of Nursing distance learning programs
- Divinity School distance learning programs
- Study abroad programs administered through GEO
- Consortium students, with the exception of Fisk University Master's to PhD Bridge Program students
- Summer interns
- VUMC Allied Health Programs
- Full or partial benefits-eligible Vanderbilt employees who have access to Lyra, Virgin Pulse, and Occupational Health (the Student Health Fee will be refunded for this group)



## Important Information

Services at the UCC and SHC (including telehealth or virtual services) require a student to be physically present within the state of Tennessee to receive care in order for providers to remain compliant with state licensure requirements.

Student Care Network services are available throughout the year for eligible students. During peak times (beginning of fall and spring semesters and during exam times) as well as for specialized services (ADHD assessment, alcohol and other drug assessment, etc.), students may experience a wait. During the summer months, times between appointments may be extended. For incoming students, we encourage coordination of care and identification of needs prior to your arrival on campus, though some appointments within the Student Care Network may not be scheduled until the start of classes.

Student Care Network services may be terminated at the discretion of the University for actions that include, but are not limited to, non-compliance with the treatment plan, rude or abusive behavior, repeatedly failing to appear for appointments, drug-seeking behavior, or non-payment of services. In such circumstances, students may be required to seek services from community providers.